

Is Technology Innovation Still the Main Road to the Customer?

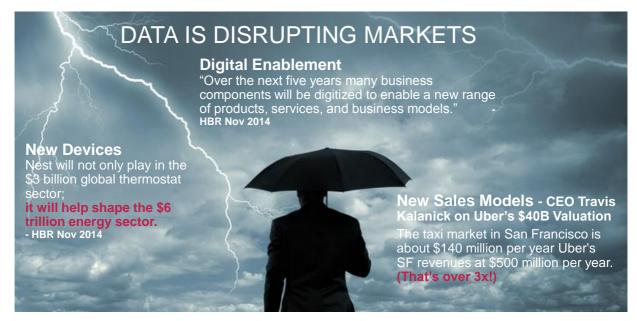
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"A technology innovation business will become a commodity business. Digital Enablement will transform pure technology, into services and consulting."

"For companies that can pull the internal pieces together and hyper innovate around data, the opportunities will be endless."

"The ones that can't evolve will become a technology door mat in 5-10 years."

<u>Don't be a doormat, become the doorman</u> <u>for your customer.</u>



Uber's SF revenues are still growing at about 200% per year

Millennial Generation

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Really Open Consumers



My Dad's age 80+	My Kid's age Teen – 20s
Limited connectivity, CLOSED	Hyper connected, OPEN
Individual- Ownership focused	Tribal- Share, barter, "Green"
Loyal to brand	Loyal to value
Trust "in person" relationships	Trust in "extended network"
Serial thinkers	Parallel processors-Integrators
Patient	Impatient- ADD
Value in stability	Gravitate to change, stimulus
Long term committed	Return On Investment
Accumulate wealth	Accumulate experiences
Suburb focused	Urban focused



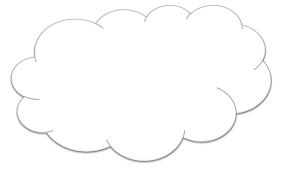
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DIGITAL TECHNOLOGY MEGA TRENDS

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Cloud Computing

Billions being invested -Amazon, Google, Microsoft Market will double to \$120+B by 2018



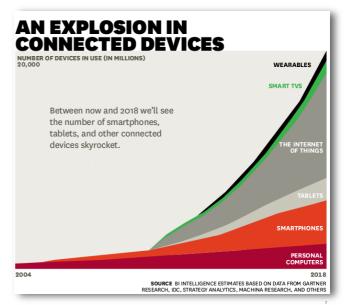
Source: WSJ- 4/28/15

DIGITAL TECHNOLOGY MEGA TRENDS

Cloud Computing

Powerful Connected Device Explosion 20+Billion by 2020

Source: Gartner

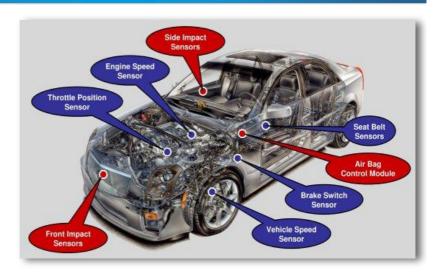


DIGITAL TECHNOLOGY MEGA TRENDS

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- Cloud Computing
- · Powerful Connected Device

Ubiquitous Sensing



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DIGITAL TECHNOLOGY MEGA TRENDS

- Cloud Computing
- Powerful Connected Device
- Ubiquitous Sensing

Data Sharing

Internet as a utility Wireless everywhere Location/Geo Data "Mobile App" Data Cell "Exhaust" Data



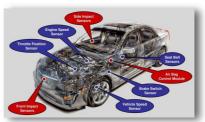
DIGITAL TECHNOLOGY MEGA TRENDS

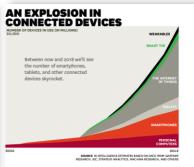
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- Cloud Computing
- · Powerful Connected Device
- Ubiquitous Sensing
- Data Sharing



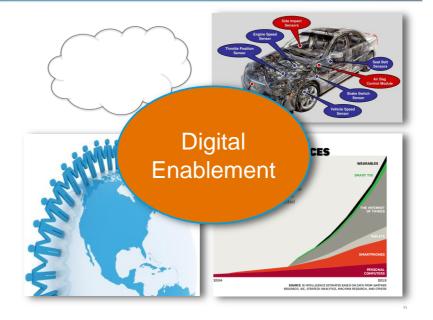






TECHNOLOGY MEGA TRENDS

- Cloud Computing
- Powerful Connected Device
- Ubiquitous Sensing
- Data Sharing



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Really Open Consumers Digital Enablement

DISRUPTION OF MARKETS

Selling Things to Selling Services Change Model

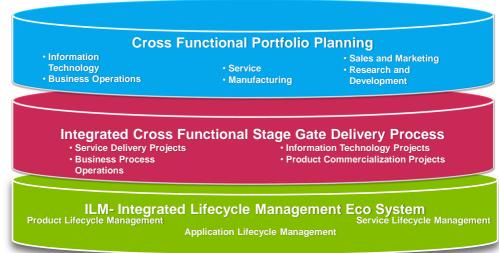
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Harmonized Strategic Planning

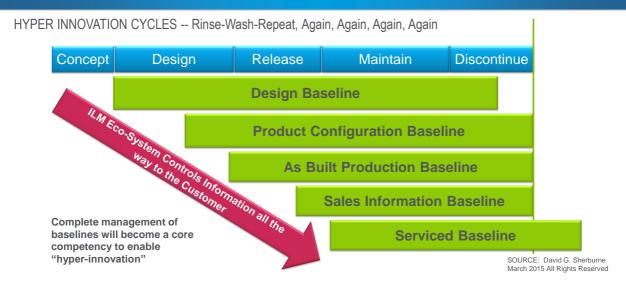
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SOURCE: D. Sherburne March, 2015

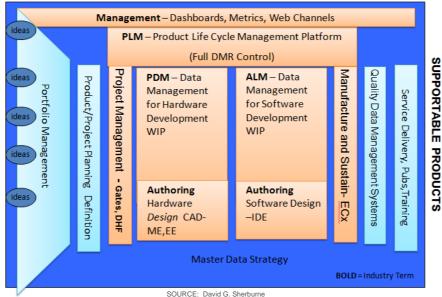
Integrated Lifecycle Management- ILM

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Key building Blocks of an Integrated Lifecycle Management System

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| Improved | Service / Partnership | (Consulting, Trust, Stickiness) | Change | Chan

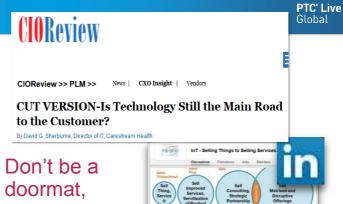
become the

doorman

Join the Conversation!



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Join a discussion on how data will change the v "Things" I will be presenting the IoT Maturity Mi Thursday October 17th at 11am EST. The event

- · Your feedback is valuable
- Don't miss out on the chance to provide your feedback
- Gain a chance to win an instant prize!
- · Complete your session evaluation now

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