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CUST101 - Systems Engineering Beyond Aerospace and Defense

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June 8, 2015



Objectives

- Explore why and how companies outside of Aerospace and Defense can successfully implement Systems Engineering
- Facilitate audience discussions



Outline

- Myths vs. Facts
- Three Views of Systems Engineering
- Examples of Systems Engineering in Industry
- Phased Approach to Adopting Systems Engineering
- Summary

The Myths – Barriers to "Yes"

- Systems Engineering only works for large scale complex aerospace and defense systems.
- Systems Engineering costs too much to implement.
- It takes too long to educate and train Systems Engineers.
- We're unique, Systems Engineering won't work for us.



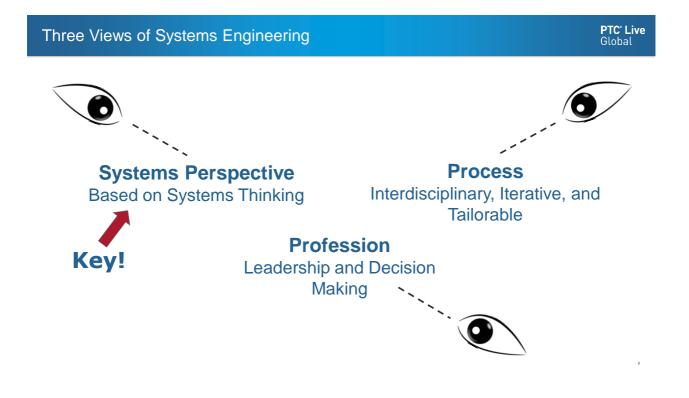


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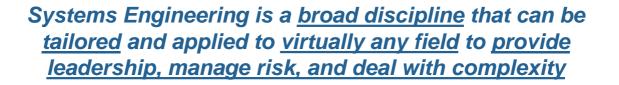
Just The Facts

- Systems Engineering can be scaled and tailored to benefit all types of products and services.
- Recent studies have shown that Systems Engineering can:
 - Decrease program cost and schedule
 - Improve product performance and reliability
- Companies working on medical devices, lab instrumentation, the power grid and digital storage devices are already adopting Systems Engineering.



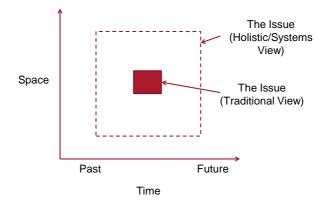


Three Views of Systems Engineering



Holistic / Systems Perspective

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A Great Systems Thinker

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Identifies complex cause and effect relationships



tests assumptions



Understands and considers how mental models affect current reality and the future.



Finds where unintended consequences emerge



Considers long and short term consequences of actions



Focuses on structure, not on blame

Standard Systems Engineering Life-Cycle Processes

Organizational Technical Agreement Technical Management **Project-Enabling** Processes Processes Processes Processes Life Cycle Model Management Process Business or Mission Project Planning Acquisition Process Integration Process Analysis Process Process Stakeholder Needs & Infrastructure Project Assessment and Control Process Requirements Definition Process Verification Process Supply Process Management Process Systems Requirements Decision Portfolio Transition Process Management Management Definition Process Process Process Human Resource **Risk Management** Architecture Validation Process Management Process **Definition Process** Process Configuration Knowledge Management Design Definition Process Management Process **Operation Process** Process Information System Analysis Maintenance **Quality Management** Management Process Process Process Process Implementation Measurement Disposal Process Process Process Quality Assurance Process

Source: ISO/IEC/IEEE 15288

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Tailoring Systems Engineering by Balancing Risk and Process

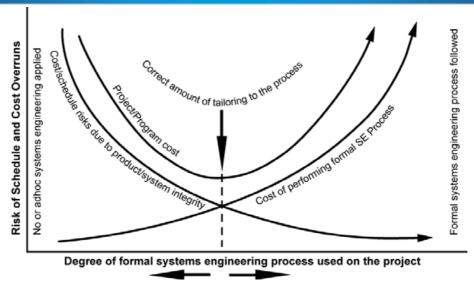
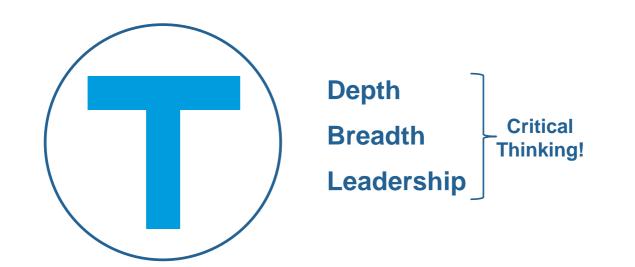


Figure 8-1 Tailoring requires balance between risk and process

Source: INCOSE SE Handbook, 2011

Systems Engineering Profession



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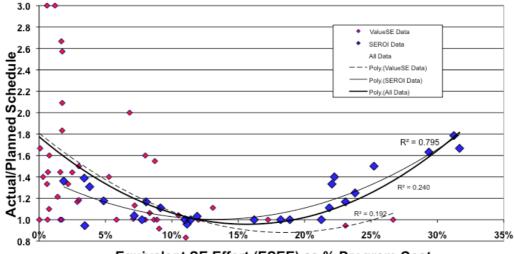
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Audience Discussion

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Examples of SE in Industry

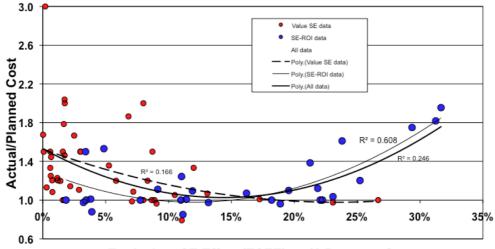
Schedule vs. SE Effort





Honour, EC, <u>Systems Engineering Return on Investment</u> PhD Thesis, University South Australia 2013

Cost vs. SE Effort

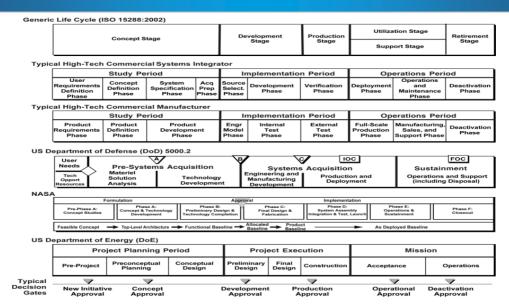




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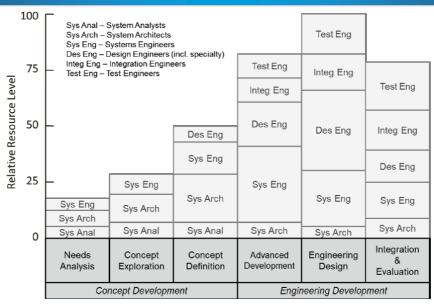
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Comparisons of Life Cycle Models



Source: INCOSE SE Handbook. 2011.

Typical Aerospace Staffing Profile



Source: WPI SYS 501: Concepts of Systems Engineering

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Audience Discussion

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Phased Approach to Adopting Systems Engineering

Initial Awareness

 Policy and guidance, workshops, white papers, conference presentations and papers...

Education and Training

- One day seminars, technical short courses, workshops...

• Experiment, Analyze and Repeat...

 Pilot projects, get metrics, analyze results, determine what went right and what went wrong and why ...

Shift the Culture!

 Begin to embrace the value and essence of Systems Thinking and Systems Engineering across the company

Example Course for Digital Storage Devices

- Module 1 What is Systems Engineering?
- Module 2 Examples of Systems Engineering in Industry
- Module 3 Professional Skills for Systems Engineers
- Module 4 The Importance of Requirements
- Module 5 Tailoring Systems Engineering
- Facilitated Discussion on Implementing Systems Engineering

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Example Course for Lab Instrumentation

- Module 1 What is Systems Engineering and its Value?
- Module 2 Examples of Systems Engineering in Industry
- Module 3 The Importance of Requirements
- Module 4 The importance of Integration
- Module 5 The Importance of Risk Management
- Module 6 Tailoring Systems Engineering
- Facilitated Discussion on Implementing Systems Engineering

Follow Up Course for Lab Instrumentation

- Session 1 Introduction, Overview and Concepts
- Session 2 Stakeholder Needs
- Session 3 Systems Requirements
- Session 4 Systems Architecture and Design
- Session 5 Systems Integration and Test
- Session 6 Capstone Presentations

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Power Grid Regulator 16 Key Management Practices*

- 1. Asset and Configuration Management
- 2. Information Management
- 3. Workforce Management
- 4. Implementation
- 5. Integration
- 6. Grid Operations
- 7. Grid Maintenance
- 8. Work Management

- 9. External Interdependencies
- 10. Measurement and Analysis
- **11.** Verification
- 12. Validation
- 13. Reliability Quality Management
- 14. Risk Management
- 15. Structured Decision Making
- 16. Planning

*Derived from the standard INCOSE SE Processes

PTC[®] Live Categories of Key Management Practices Global Quality Knowledge Strategic Tactical Awareness Assurance Execution Coordination Reliability External Integration Quality Planning Interdependencies Management Workforce Management Work Verification Management Structured Decision Implementation Making Grid Validation Operations Asset & Configuration Management Risk Measurement Grid Management Information and Analysis Maintenance Management

Summary

- It is possible for companies outside Aerospace and Defense to successfully adopt Systems Engineering some are already doing it.
- · Using a Systems Thinking approach is key.
- You have to be careful when you tailor Systems Engineering.
- Implementing a phased approach is a good way to start.
- The Systems Engineering Team at WPI can help you be successful!



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References

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- INCOSE. 2011. Systems Engineering Handbook: A Guide for System Life Cycle Processes and Activities, version 3.2.2. San Diego, CA, USA: International Council on Systems Engineering (INCOSE), INCOSE-TP-2003-002-03.2.2.
- Honour, E., "Systems Engineering Return on Investment" PhD Thesis, Defence and Systems Institute, University of South Australia. 2013 http://www.hcode.com/secoe



Thank you!

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