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CUST324 - Material Color Development Dick's Sporting Goods

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WELCOME!

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Please take a moment to put a tally mark on the page with which you most closely identify

# DKS Company Background





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# DKS Company History





# DKS Company History



## DKS Company History

#### Move to Pittsburgh!



# DKS Footprint

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#### **DKS Background**

- In 2001 Dick's launched its Private Brand business
- Private brands represent an important growth vehicle and a valuable differentiator for Dick's
- We offer exclusive brands that present our customers with an appealing combination of quality and value while generating higher margins.
- Today Private brand sales make up around 15% of the company's total sales



#### Dicks Sporting Goods – Product Development

PD Department

- Over 20 Private brands across both Hardlines and Softlines.
- Our Private brands Span across most product categories.
- We Support a Private brand strategy across three store banners:



#### Dicks Sporting Goods – Product Development

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PD Department







#### Labdip Process Overview

- Labdip is a process in which Fabric is dyed under lab standards to match the color requested. Labdips are usually approved before bulk fabric production or testing.
- Labdips are also called material samples and there are different types of labdips depending upon the process :
  - Labdip (generally referred for solid color)
  - Strike-off (print and patterns)
  - Yarn Dye (Stripes)
- Labdips are requested using Fabric and Color standard details from suppliers, dips are received and evaluated under standard conditions (typically Spectrometer) and could take several rounds before a final dip can be approved.
- · Many of the companies have a practice of approving labdips for every season (Spring and Fall)





The key for successful implementation of this process depends on Integrating all of these entities and reusing information to enable efficient execution and continuous improvement

#### What's the Problem?

- Providing end-to-end solution for labdip process is not a simple project
   It impacts different processes and stake holders
- Depending upon the maturity of organization processes, labdip process can be a work driver as well as cost driver
- Most of the companies, Labdip process is owned by shared resource team (such as color specialists who work across brands or categories)
- · Labdip project may not be a top priority for PLM implementation team
- · FlexPLM OOTB solution may not effectively meet the process needs

#### Time to think?

Questions that we asked at the beginning:

- We have not tried to implement a lap dip process in FlexPLM?
- We have tried but were not successful?
- We were successful?



#### Challenges/Opportunities

- · Challenges from initial attempts
- There was no single version of the truth
- Color Specialists were taking lot of additional work apart from approving labdip requests
- User have to live-in two worlds PLM and Excel

- Process change: Reducing
   Development Calendar duration
- Lessons Learned from previous
   attempts
- Solution need to support different brands, product categories
- · Solution must provide key benefits/

#### **DKS Process and structure**

Before we jump into the solution, let us understand the organization



#### DKS Process and structure

#### Our Process





#### **Hierarchical Palette Structure**

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- Create Parent palette outside of season and associate to child palettes from seasons
- Eliminates duplicate Material Colors and Lab-dip requests across a single brand (multiple seasons)



Labdip Configuration

· Configuring labdips such that they can be easily associated to season and brands

View Sample Request							
Sample Request Attrib	utes						
Material		Request Name Material Sample	Lab Dip - SL - CCS FA 15 100% Polyester - Plain Weave Sample - 1 V	- 12822 - TAFFETA - M 10372	Type Supplier Color	Material Vendor Pantone	VColor Development Sourced - \$1180 I Blushing Bride TCX
	Color						
Details Documents							
<ul> <li>General Attributes</li> </ul>	:						
Sample Request Sample Request Type Sample Request Status Parent Palette Supplier Reference #	Lab Dip Pending SL - CCS VENDOR SOU	FA 15 RCE		Palette Sample Reque	st Status Date	SL - CCS - WMN FA 15, SL 05/15/2015	CCS - MEN FA 15
						$\langle \rangle$	

#### Material – Color Palette

- · Using material, color palettes to build material color palette
  - Providing efficiency to carryover from previous palettes
  - Good level training (on efficiencies such as adding multiple colors to single material)
  - BOM configuration to automatically create material color combinations

#### • Customization for Material – color palette accessibility from material library

Material Library > Find: Material		
Find New		
Find: Material		
Search	Views: Lab-dip Supplier View 🗸 🔏 🎽 🛛 Filters:	✓ 2 *」
	Include Supplier: 🖌 Include Color: 🖌 Include Sample: 🖌 Palette	SI - ATHI BOY - FA 15
Material Type	Criteria	SL - ATHL - CBS FA 15 SL - ATHL - CBS - WMN - SP 15 SL - ATHL FA 15
Material     Components     Packaging	Material Name	SL - ATHL FA 30 SL - ATHL - FTB FA 15 SL - ATHL GIRL - FA 15 SL - ATHL GIRL - FA 30

Material Color Palette

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Customization to use Material Color Palette on library

• Customization to display material-colors and labdips at the same time (display material –colors that do not have labdips)

Material Li	brary > Fii	nd: Materia	u –									
Find New												
Search F	Results fo <sup>plier:</sup>	r Material	✓ Inclue	Views: Lab-dip Su de Sample: 🗸 🗌	pplier Refres	View 🗸 🌶	f*j   Filters:		*     Palette SL - CCS FA 15	-		
Results 1-47	of 47 in 0.471 s	Seconds Firs	st   Previous	s   Next   Last   S	how A	I M	lodify Search Update Resi	ults Show Ima	ges 🖄 📩 🧭 🚍 🖽 🞩			
	-	Vendor (Supplier)	Name	Supplier Ref. Number	-	Color	Color Standard Number	Sample Request	Palette	Sample Request Type	<ul> <li>Sample</li> <li>Request</li> <li>Status</li> </ul>	<ul> <li>Sample</li> <li>Request</li> <li>Status</li> <li>Date</li> </ul>
	Actions ▼	Vendor Sourced - S1180	100% Polyester - Plain Weave - TAFFETA - M 10372	VENDOR SOURCE		Pantone Blue Aster TCX	PANTONE 18-4252 TCX					
	Actions -					Pantone Blushing Bride TCX	PANTONE 12-1310 TCX	Lab Dip - SL - CCS - FA 15 - 12822	SL - CCS - WMN FA 15, SL - CCS - MEN FA 15	Lab Dip	Pending	05/15/2015
	Actions					Pantone Cabbage TCX	PANTONE 13-5714 TCX					
												26



#### Labdip Tracking - Reports

Labdip Tracking

#### · Report that combines labdips and where-used information

Material	Color	Material-Color	Labdip Request	Labdip Round	Labdip Round Comments	Labdip Round Status	Season Name	Product Name	Product Status	вом	Colorway Name	Colorway Status
100% Cotton - Jersey - M 12070	CSI Rustic Wine A7J7	CSI Rustic Wine A7J7 > 100% Cotton - Jersey - M 12070	Lab Dip - SL - ATHL FA 15 - 14059	Sample - 1	D65- color is ok. U30- too yellow, needs to be bluer. if you cannot improve the metamerism then submit some options using U30 as the main light source	Rejected	Softlines - Athletic Men's - Fall - 2015	MAA31036A Determination graphic ss tee	Active	001 : BBall Graphics Tees	CSI Rustic Wine A7J7 / / /	Dropped

#### · Labdip report that lists the labdips by materials which are not used on any of the products

			Status
100% Cotton - Jersey - M 12070 CSI Rustic Wine A7J7 CSI Rustic Wine A7J7 - 100% Cotton - Jersey - M 12070 12070 15 - 14059	FA Sample - 1	D65- color is ok. U30- too yellow, needs to be bluer. If you cannot improve the metamerism then submit some options using U30 as the main light source	rejected

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#### Project approach: How we developed our solution...

#### Project execution

- Agile methodology
  - Divide product into modules with multiple go-live events
  - Requirements, Prototype, design, CRP
- · Roadblocks, process gaps and system limitations
  - Exhaustive research of OOTB functionality (calls to PTC, other customers)

#### Change management

- Comprehensive approach (starting with requirements, work around tools)
- Big picture portrait
- Super users to set the tone
- Solution development
  - Think outside the box
  - OOTB Reports

#### Implementation

- Benefits and measures of success

## Quick Wins and Challenges

Immediate benefits and challenges after implementation

#### **Quick Wins**

- · Solution that aligns with new process
- · Streamlined labdip requests and communication
- · Support for Add / Drop process

#### Challenges

- Palette Driven Development
- Changes to Process
- Transition from excel to PLM



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#### Measures of Success

- By having the drops recorded in a system we will now be able to put together a metric to analyze the number of drops that we have versus an industry standard. There is a thought that have too many dropped requests.
- Drops:
  - We will be able to equate any in drops into a \$ amount. For example the cost per each lab dip = \$15-20 in China, \$30-50\$ in Central America and \$50-\$75 in the U.S.
- Improve the deadline to communicate requests to suppliers. For example if right now requests are communicated on time or several days late when we are using the system we would hopefully see the requests communicated earlier or on time thus improving the communication date. This too can be measured by brand.
- We will now be able to report on Mill Performance. For example if a mill is good at delivering the lab dip on time and with accuracy they would be a preferred Mill.
- There will be a time savings for the Product Managers on creating and communicating lab dip requests. There
  would have to be a time study and analysis to record the value as there is no measuring mechanism now.

- Your feedback is valuable
- · Don't miss out on the chance to provide your feedback
- Gain a chance to win an instant prize!
- Complete your session evaluation now

