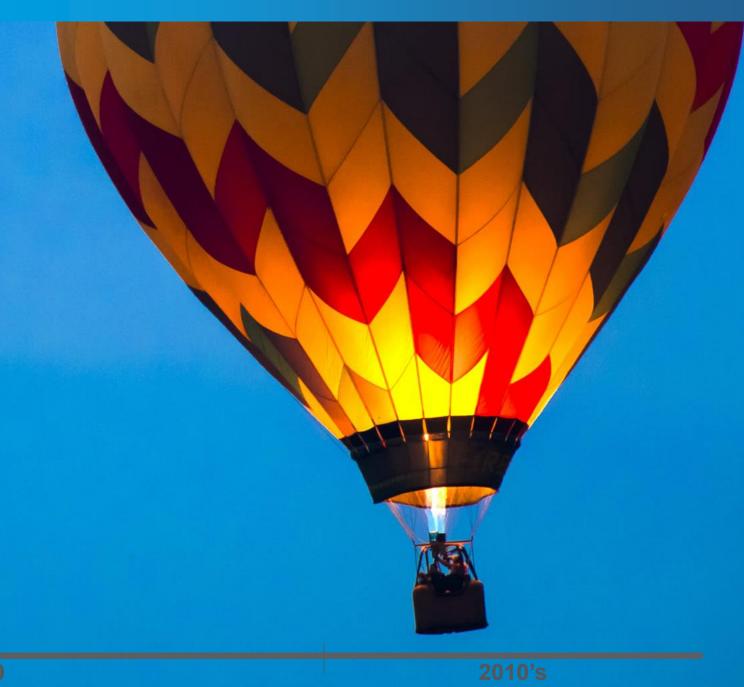
## PTC<sup>®</sup> Live Global

PTC 203 - A Look At What's Next for Usability & User Experience

Quach Hai & Kiran Kari
PTC PLM Segment – Solution Management





Basic Tech Pack

Single Source of Truth

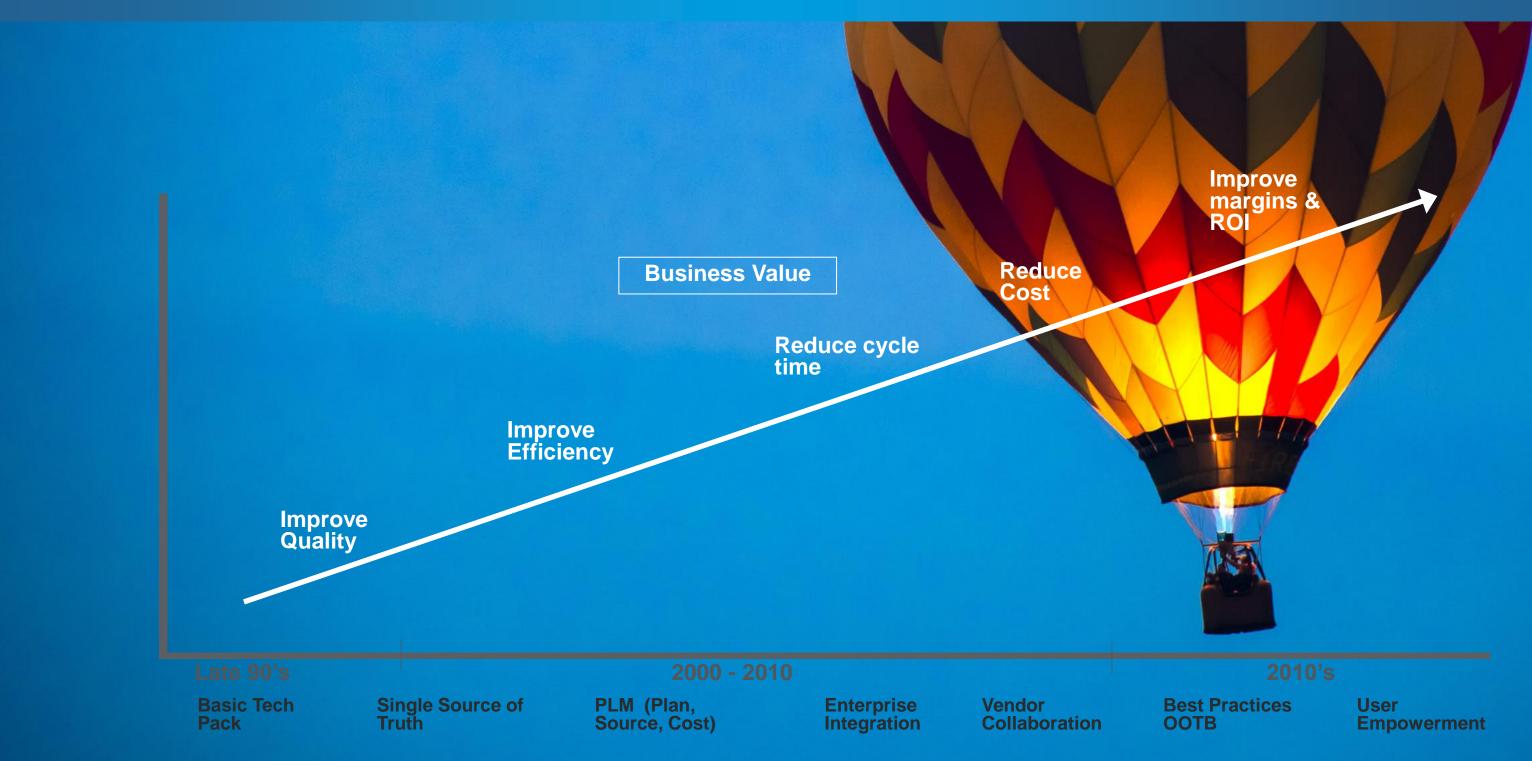
PLM (Plan, Source, Cost)

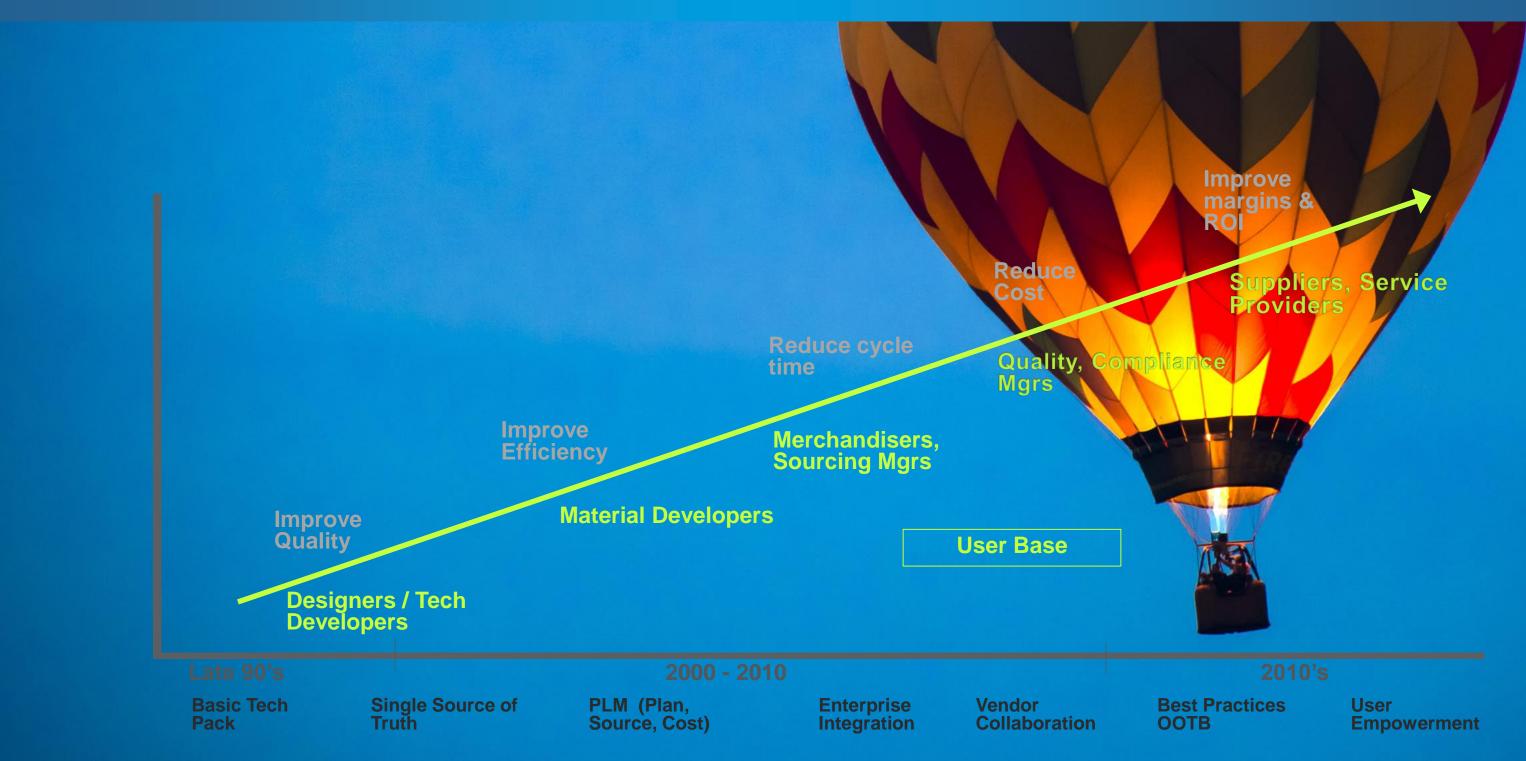
**Enterprise Integration** 

**Vendor Collaboration** 

**Best Practices OOTB** 

User Empowerment







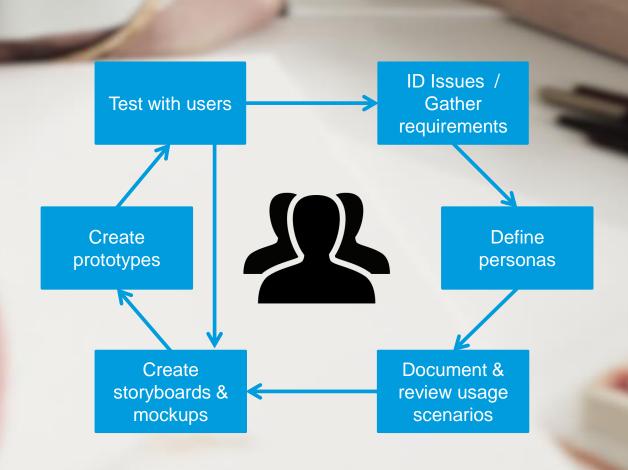


## Our UX Improvement Process



### UX Design should:

- "Seek to understand People, their Activities, and the Context of those Activities
- Explore ways to support those Activities"
- Stephen Anderson, Chief Experience Officer @ BloomBoard Inc.



## Our UX Improvement Strategy

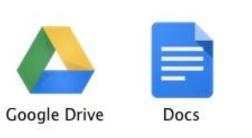
#### Develop Role-Based / Task-Based Apps

#### ...which are:

A collection of features supporting frequently performed real-world tasks for specific roles.

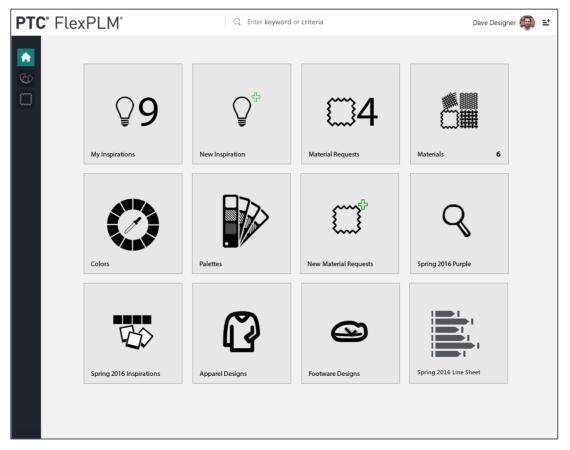
- Task-focused & decision-oriented
- Integrated with each other

- Accessible via a Start Page
- May have mobile-specific versions









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