


Mathcad Prime 1.0 – Student Edition

Here's how to install and request a license key for Mathcad Prime 1.0:

1. Have ready your:
 - a. **Product code.**
 - b. **PTC web account login.** If you have not yet created your Basic Account, please visit www.ptc.com and click Login in the upper right corner. Then under "Create Account" select "Create Basic Account".
 - c. Ensure that you are connected to the Internet before starting the installation process. Obtaining a license file using this process *requires* a connection to the Internet. If you cannot connect to the Internet for the installation, please visit the following link from another Internet-connected computer:
https://www.ptc.com/appserver/cs/mathcad_case_logger/options.jsp
2. Install Mathcad:
 - a. Insert the Mathcad CD into your CD ROM drive. If the installation program does not start automatically, you can start it manually by choosing 'Run...' from the Start menu, and typing `D:\SETUP` (where "D:" is your CD-ROM drive).
 - b. After reading and accepting the software license agreement, select 'Mathcad Prime 1.0' as the product to be installed. On the following screen, select 'Trial/New License'. Follow the remaining on-screen instructions to complete installation.
3. Once installation is complete, open Prime. You will see a 'License Status' button under the toolbar.



4. Click this button to open the Mathcad Options dialog. Click 'Get License' to open the Mathcad License Setup wizard.
 5. Select "I want to acquire a license via the Internet" and click Next.
 6. Select Educational – Student, enter the product code from above and then click Next.
 7. The Create Account screen appears. If you already have your PTC Basic Account from step 1b above, click Next. If you still need an account, click Create Account.
 8. Enter your PTC Basic Account login information and click Next.
 - a. The next step contacts the PTC.com license management servers to obtain the license file. This step may take several minutes, depending on the speed of your internet connection. Do not cancel this step, power off your PC, or disconnect from the Internet during this process. Please be patient – this can take up to three minutes.
 9. Once complete, you will receive a message that says 'Selected license file has been installed and Mathcad licensing has been configured to use it.' Click Finish. If the License Status does not yet show 'Valid' in the Mathcad License Options dialog, please proceed to step #10.
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10. In the Mathcad Options dialog, click Browse under License Configuration next to 'File'. Point to the file called MathcadPrimeLicense.dat (found in the C:\ProgramData\PTC\Mathcad Prime\license\ directory) and click Open, then click Apply. Your License Status will turn to Valid when this process is completed successfully.

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- For technical help relating to the installation and licensing of Mathcad Student Edition, visit https://www.ptc.com/appserver/cs/mathcad_case_logger/options.jsp.

- Is it possible to license and run Mathcad Prime 1.0 and 15.0 side-by-side?

Yes, it is possible to use your Prime 1.0 license file to also activate Mathcad 15.0. To do this, obtain your Prime 1.0 license file as described above. Once this license file has been saved to your desktop, run the Mathcad 15.0 License Setup wizard by opening a command prompt (usually Start > Run > cmd) and typing "`c:\Program Files\Mathcad\Mathcad 15\mathcad.exe`" /license (make sure to include the quotes and all spaces). Point the wizard to your Prime 1.0 license file. You can now run both Prime 1.0 and 15.0 at the same time.

- To download a localized (translated) version of Mathcad 15.0, you will need your Mathcad Prime 1.0 product code. The download tool is available at http://www.ptc.com/support/mathcad_downloads.htm.
- To rerun the Mathcad Prime 1.0 License Setup at any time open Prime 1.0 and click on the Mathcad orb in the upper left corner. Select "Mathcad Options" and click to License tab.