## PTC Mathcad Prime 3.0: Professional – Individual and Professor Edition

If you are hosting the license file on your computer (a Professional – Individual, Professor, or Home Use), you will need a license key before you can operate your copy of PTC Mathcad. If you are hosting the license file on a server (a floating license), please see the 'License Management' section of the Installation and Administration Guide (click References on the Getting Started tab inside PTC Mathcad Prime 3.0).

Here's how to install your software and request your license key:

- 1. Have your **Product Code** from your Software Order Fulfillment Confirmation ready.
- 2. Install PTC Mathcad Prime 3.0 from the included DVD.
- 3. Once installation is complete, open PTC Mathcad Prime 3.0. You will be presented with the License Wizard automatically; if the Wizard does not open, click 'Activate...'.
- 4. The License Wizard will open to the Welcome screen. Choose 'Activate purchased license' and click 'Next'.
- Enter the login information for your PTC.com and click 'Next'. If you still need an account, choose 'I am
  new to PTC.com and need to create an account', click 'Next' and enter the information on the Create PTC
  Account page. Then click 'Next'.
- Enter your Product Code. If you are requesting a Home Use license for this computer, check the appropriate box.
- 7. Select which versions of PTC Mathcad you want licensed and click 'Acquire License'. After a few moments you should reach the Done screen, indicating that the license file has been successfully installed. Click 'Exit'

For frequently asked questions relating to the licensing of PTC Mathcad Prime 3.0, please consult <a href="https://www.ptc.com/go/mathcad/licensingfaq">www.ptc.com/go/mathcad/licensingfaq</a>. To re-run the PTC Mathcad License Wizard at any time open PTC Mathcad Prime 3.0 and click on the PTC Mathcad orb in the upper left corner. Select Mathcad Options and click the License tab.

**Global Support entitlements** – To learn about the benefits of your PTC Global Support subscription, please visit <a href="http://www.ptc.com/support/maintenance/smarttool/PTCsmartTool1.html">http://www.ptc.com/support/maintenance/smarttool/PTCsmartTool1.html</a>. Additional benefits specific to PTC Mathcad customers include:

Home Use licenses - Home Use licenses are granted as a Global Support entitlement to Professional, Professor and University customers while on active Global Support subscriptions. They are term licenses, set to expire at the end of your current Global Support period. If you renew your Global Support, you will be able to reissue your Home Use license(s) using the license retrieval process above.

Home Use licenses are restricted to your use only, and are to be installed on a personal computer **not** located or used in the workplace. Home Use licenses are **not** allowed to be used in the workplace by additional users. If you own a Professional license, you are allowed to perform commercial/production work with Home Use licenses on your personal computer.