

Log Event General

Type:

JVM: 6516@CADSVR3

JVM Start Time: 2024-03-20 00:01:41.461 -0500

Log Event Id: 1hge16z;ltzc6elk;6516;7j9ao;4073

Log Event Sequence Number: 4073

Log Event Timestamp: 2024-03-20 07:38:55.757 -0500

Logger Name: [com.ptc.windchill.uwgm.proesrv.StandardRequestDispatcher \[events\]](#)

Level: ERROR

Thread Name: ajp-bio-8011-exec-1

Thread Id: 116

Message: StandardRequestDispatcher.dispatchRequest :: Runtime failure(s)

Throwable: [java.lang.NullPointerException](#)

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at wt.fv.uploadtocache.StandardUploadToCacheService.getChapteredCacheDescriptor(StandardUploadToCacheService.java:638)
at wt.fv.uploadtocache.StandardUploadToCacheService.getChapteredCacheDescriptor(StandardUploadToCacheService.java:620)
at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)
at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:57)
at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43)
at java.lang.reflect.Method.invoke(Method.java:606)
at wt.services.ServiceFactory$ServerInvocationHandler.invoke(ServiceFactory.java:399)
at com.sun.proxy.$Proxy28.getChapteredCacheDescriptor(Unknown Source)
at com.ptc.windchill.uwgm.proesrv.request.PrepareEpmForUploadRequestX24.createUploadCacheDescriptor(PrepareEpmForUploadRequestX24.java:16)
at com.ptc.windchill.uwgm.proesrv.request.PrepareEpmForUploadRequestX24.executeRequest(PrepareEpmForUploadRequestX24.java:68)
at com.ptc.windchill.uwgm.proesrv.StandardRequestDispatcher.dispatchRequest(StandardRequestDispatcher.java:1129)
at com.ptc.windchill.uwgm.proesrv.StandardRequestDispatcher.scanRequests(StandardRequestDispatcher.java:990)
at com.ptc.windchill.uwgm.proesrv.UwgmTransactionExecutorImpl.execute(UwgmTransactionExecutorImpl.java:94)
at com.ptc.windchill.uwgm.proesrv.UwgmTransactionExecutorImpl.executeTransaction(UwgmTransactionExecutorImpl.java:56)
at com.ptc.windchill.uwgm.proesrv.ProeService.executeTransaction(ProeService.java:111)
at com.ptc.windchill.uwgm.proesrv.ProeService.execute(ProeService.java:87)
at com.ptc.windchill.uwgm.soap.impl.uwgm.BinaryRequestHandler.processRequest(BinaryRequestHandler.java:579)
at com.ptc.windchill.uwgm.soap.impl.uwgm.BinaryRequestHandler.getCacheDescriptor(BinaryRequestHandler.java:449)
at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)
at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:57)
at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43)
at java.lang.reflect.Method.invoke(Method.java:606)
at wt.httpgw.HTTPServer.processRequest(HTTPServer.java:346)
at wt.httpgw.MethodRequestHandler.handleRequest(MethodRequestHandler.java:58)
at wt.httpgw.HTTPGatewayServlet.serviceWithoutFilters(HTTPGatewayServlet.java:336)
at wt.httpgw.HTTPAuthGatewayServlet.serviceWithoutFilters(HTTPAuthGatewayServlet.java:86)
at wt.httpgw.FilterChainImpl.doFilter(FilterChainImpl.java:90)
at wt.session.SessionContextDestroyer.doFilterInternal(SessionContextDestroyer.java:122)
at wt.session.SessionContextDestroyer.doFilter(SessionContextDestroyer.java:162)
at wt.httpgw.FilterChainImpl.doFilter(FilterChainImpl.java:77)
at wt.httpgw.HTTPGatewayServlet.service(HTTPGatewayServlet.java:235)
at javax.servlet.http.HttpServlet.service(HttpServlet.java:722)
at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:305)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:210)
at com.ptc.jws.servlet.filter.WsdlServletFilter.doFilter(WsdlServletFilter.java:61)
at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:243)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:210)
at wt.httpgw.filter.WTContextBeanFilter.doFilter(WTContextBeanFilter.java:98)
at wt.httpgw.filter.WTContextBeanFilter.doFilter(WTContextBeanFilter.java:58)
at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:243)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:210)
at wt.servlet.CompressionFilter.doFilter(CompressionFilter.java:242)
at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:243)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:210)
at wt.servlet.RequestInterrupter.doFilter(RequestInterrupter.java:327)
at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:243)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:210)
at wt.servlet.ServletRequestMonitor.doFilter(ServletRequestMonitor.java:1639)
at wt.servlet.ServletRequestMonitorFilter.doFilter(ServletRequestMonitorFilter.java:56)
at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:243)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:210)
at org.apache.catalina.core.StandardWrapperValve.invoke(StandardWrapperValve.java:222)
at org.apache.catalina.core.StandardContextValve.invoke(StandardContextValve.java:123)
at org.apache.catalina.core.StandardHostValve.invoke(StandardHostValve.java:171)
at org.apache.catalina.valves.ErrorReportValve.invoke(ErrorReportValve.java:99)
at org.apache.catalina.core.StandardEngineValve.invoke(StandardEngineValve.java:118)
at org.apache.catalina.connector.CoyoteAdapter.service(CoyoteAdapter.java:408)
at org.apache.coyote.ajp.AjpProcessor.process(AjpProcessor.java:200)
at org.apache.coyote.AbstractProtocol$AbstractConnectionHandler.process(AbstractProtocol.java:589)
at org.apache.tomcat.util.net.JIoEndpoint$SocketProcessor.run(JIoEndpoint.java:310)
at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1145)
at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:615)
at java.lang.Thread.run(Thread.java:724)
at org.apache.tomcat.util.threads.TaskThread.run(TaskThread.java:77)
```

Throwable [java.lang.NullPointerException \[events\]](#)

Class:

Context Type: HTTPGateway-Request
Context Label: com.ptc.windchill.uwgm.soap.impl.uwgm.BinaryRequestHandler.getCacheDescriptor
User: [brentt](#)
Client Address: [192.168.1.155](#)
Remote Call Id: [1hge16z:ltzc6elk:6516:7j9ao:4070](#)
Servlet Request Id: [1hge16z:ltzc6elk:6516:7j9ao:4070](#) [events] [samples]
Web App Context Path: /Windchill
Session Principal: [brentt](#)
Effective Principal:
I*E Context Id:
Method Context Id: [1hge16z:ltzc6elk:6516:7j9ao:4071](#) [events] [samples]
Method Context Detail: /com.ptc.windchill.uwgm.soap.impl.uwgm.BinaryRequestHandler/getCacheDescriptor?trxid=408806043549721.8&SessionId=Brentt@192.168.1.155_2024-03-20T06:39:10.691-06:00&action_id=Upload_20240320073855_408806043549721&ReqNum=8&cancelModelConv=true

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