

## Creo Parametric 30-Day Trial Frequently Asked Questions

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### What components are in the trial?

The Creo Parametric 30-Day trial includes all of the functionality of the commercial version of Creo Parametric. In addition, we have included Creo Flexible Modeling Extension (FMX) which gives design engineers the ability to edit 3D CAD data using the ease and speed of a direct modeling approach.

Included in the trial are getting started tutorials to help users become productive with the capabilities of the Creo Parametric. Also accessible in the trial are over 200 LearningConnector tutorials providing context sensitive help.

### What is the process to request and install the trial?

The users will start the trial acquisition on the download request [page](#). They will fill out and submit the trial request form. The response page will have a link to begin the installation process.

Also, an Internet connection is needed to install the trial. The time to download the software is dependent on the speed of the internet connection, but should average approximately 60 minutes.

The user will be prompted to validate their PTC.com account. If they don't have one they will be able to set it up during the installation process.

For installation questions, please reference the step by step trial installation instructions, available on the download page and also [here](#).

### What if I have problems installing the trial?

If you are having trouble installing the Creo Parametric trial, please check the following:

System Requirements: For the latest system requirements please check [here](#).

Available space on your drive: The installation process will check for available space on your drive.

If the download is interrupted, then restart the installation process over from the beginning.

### **Are there any restrictions in the trial?**

Please note the following:

The trial license allows usage of the software for one 30 day period starting from time of the trial license installation.

The requestor will need to have a [PTC.com account](#). They will be asked to confirm their account or set up a new account during the installation process.

Models created in the trial version cannot be used in the commercial version of Creo. Models created in the commercial versions of Creo cannot be loaded into the trial version.

The trial also installs PTC's Quality Agent which is a requirement to run the trial; the user cannot disable the quality agent. The Quality Agent is a small executable program (and its files), installed as part of Creo, that collects information about PTC products installed on a user's machine and about the environment the PTC products are running in (platform information) and sends that data back to PTC. More information on the Quality Agent can be found [here](#).

### **Where can I ask questions about Creo Parametric?**

Join the [Creo Community](#) on the PlanetPTC Community to engage with other product design professionals using the most robust and versatile modeling solution for CAD.

You can also send feedback on the Creo Parametric trial to [Creo-Trial@ptc.com](mailto:Creo-Trial@ptc.com).